

NECA-IBEW LOCAL NO. 364 FRINGE BENEFIT FUNDS

NECA-IBEW Local No. 364 Welfare Trust Fund
NECA-IBEW Local No. 364 Defined Contribution Pension Fund
NECA-IBEW Local No. 364 Vacation Fund
NECA-IBEW Local No. 364 Supplemental Unemployment Benefit Fund

Managed for the Trustees by:
TIC INTERNATIONAL CORPORATION

November 5, 2020

TO: ALL PARTICIPANTS OF THE NECA-IBEW LOCAL NO. 364 WELFARE
FUND

RE: **IMPORTANT NOTICE REGARDING YOUR HEALTHCARE
REIMBURSEMENT ARRANGEMENT (HRA) TASC CARD**

Dear Participant:

The Fund Office was recently notified that Total Administrative Services Corporation (TASC) administrators of the HRA benefits for the Fund is getting ready to launch the future of benefits administration, Universal Benefit Account®. Simply stated, Universal Benefit Account provides you with an easy, smart and connected way of managing your benefit accounts and they are excited for you to discover the difference. The upgrade process will start soon.

Due to the new upgrades please note the following:

- All TASC cards will be on hold beginning November 16, 2020.
- Also starting **November 16, 2020** account and website access will be on hold until the upgrade is complete. This is expected to last about 7-10 days.
- You will be notified immediately via email when you can access Universal Benefit Account. When you receive the Universal Benefit Account welcome email, you will have full access to your accounts and the website.
- You will receive a new, personalized TASC Card. *Cards will be sent in a plain white envelope.*

(OVER)

To get started and prepare for the upgrade to Universal Benefit Account you can visit www.tasconline.com/uba_upgrade. On this page you can do the following:

- Register for an upcoming webinar or watch a recorded session.
- Explore the Client Education Guide for how-to instructions and videos.
- Access manuals, guides, videos and other information about the Universal Benefit Account.

As part of the Universal Benefit Account upgrade, TASC is using a new bank account for ACH transactions. If you use an ACH debit filter code, you will need to add **Company ID Code 8391561025** to your filter list. Without the new filter code, ACH transactions will be declined.

Please take some time to update your contact information online. If you have questions regarding Universal Benefit Account please contact Customer Care at (800) 422-4661.

If you have any questions regarding this letter, you may contact the Plan Office at the phone number listed below.

We apologize for any inconvenience this may cause.

Sincerely,

Board of Trustees